運輸署
Transport Department

Invitation for Expression of Interest ("EOI") for Provision of Toll Collection and Maintenance Services for the HKeToll Services at Government Tolled Tunnels and Tsing Sha Control Area

To promote Smart Mobility, HKeToll, a free-flow tolling system ("FFTS"), has been implemented at the government tolled tunnels and Tsing Sha Control Area in phases since May 2023, enabling motorists to settle tunnel tolls remotely using toll tags without having to stop or queue at toll booths for payment, thereby saving motorists' time and bringing more convenience to them.

2. The system of HKeToll mainly make use of the Radio Frequency Identification ("RFID") technology, with the support of the Automatic Number Plate Recognition technology. A vehicle will be detected by the boothless tolling facilities (i.e. data acquisition system ("DAS")) through reading of a toll tag, which is a self-adhesive RFID sticker, affixed on the windscreen of the vehicle when using a government tolled tunnel or the Tsing Sha Control Area.

3. At present, HKeToll has been implemented at eight (8) government tolled tunnels and Tsing Sha Control Area, which processes around 650,000 toll transactions per day and has 780,000 Free-flow Toll ("FFT") Account users. It will be extended to cover Central Kowloon Bypass upon the full commissioning on 6 December 2026.

4. As the Government's existing contract for toll collection services will expire soon, TD now invites submissions from proponents to indicate their interest in providing integrated services of toll collection and maintenance of the entire HKeToll system, details of general functions and minimum service requirements are appended in the EOI document. It is expected that the successful tenderer will commence the toll collection and maintenance services ("Service") on 7 May 2029 for a period of six (6) years.

Purpose of this EOI exercise

5. This EOI exercise ("Exercise") is conducted with a view to enabling potential tenderers to understand the scope of the upcoming Service, understanding their concerns regarding the provision of the Service in order to refine the contract arrangements. This Exercise is not an invitation for application or a tender exercise for the Service, nor part of any of them. Neither this Exercise nor any submission received by the Government in response to this Exercise shall constitute an offer or form the basis of any contract, which may be concluded, nor are any of these documents binding on the Government.

Collection of EOI Document

6. From 12.00 noon on 26 October 2026 (Monday) onwards, proponents may submit a request in writing and address to the Transport Department for collection of EOI document (send to email address: sto-mp1-msd@td.gov.hk (Attn: Senior Transport Officer / Infrastructure Management Planning 1)).

Enquiry

7. All enquiries related to the EOI should be made in writing and addressed to the Transport Department (send to email address: sto-mp1-msd@td.gov.hk (Attn: Senior Transport Officer / Infrastructure Management Planning 1)).

Transport Department
October 2026